



# MORE MADE EASY

Sysmex Customer Resource Center (CRC)

#### **Key Benefits**

Find guides and manuals for your analyzers 24/7

Virtually monitor your analyzers' statuses and take action as needed through Caresphere™ Analyzer Management (AM)\*

Maintain your proficiency level through training and educational materials such as webinars, case studies, how-to videos, e-learning courses and virtual instructor-led training (VILT) sessions



Organize service history and Quality Control (QC) reports for your analyzers



Keep up with Product Notifications through the *Message Center* alerts



Get help from Technical Assistance Center (TAC) and Customer Service via *Help Me*.

\*Available to all XN-Series<sup>™</sup> customers. See the reverse side for more details.

### More Content - Easier to Use

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	Home Analyzers ~ Repo	rts Training Support		
Good Morning, CRC Sarah! Your analyzers appear to be running ok				
What can we help you find?			٩	
			Where are my analyzers?	
XN1000			BCQM SNCS ^	
	<b>XN-1</b> 3179:			
XS-1000I			BCQM SNCS V	
Insight <sup>M</sup> Quelly control peer comparison data for your analyzers	Training & Education Gateway to all online analyzer and technology classes offered by the Sysmex Center for Learning	We are pleased to offer complimentary vebrians on current technical and managemail clinical laboratory topics	BeyondCare Quality Monitor for Hematology (BCQM*) The complete foress tradier for your analyzer health.	
OPEN Caresphere™ Analyzer Management Idently Wil and Skills Service institucioned errors and increase upchmile cobleshood errors and increase upchmile. OPEN	OPEN	OPEN	LEARN AND REGISTER	

# Only Available on CRC - Caresphere Analyzer Management

Caresphere Analyzer Management is a dashboard to virtually monitor your analyzers' statuses and take actions as needed. Laboratory operational data is organized into impactful, actionable reports for quick and accurate decision-making to optimize productivity in laboratories.



## **Key Benefits**



Real-time and periodical dashboards to optimize workflow



Easy access to service history, quality control (QC) and calibration reports

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Simplified analyzer troubleshooting and logs of historical events



# **Register today at crc.sysmex.com**

and share this information with your staff to start training and using additional programs as you wish.