



How to Register with Sysmex using your Customer Resource Center (CRC) Site ID

Before you start

Before you start the registration process, you need to gather the following information:

1. Your license number, if you want to receive PACE/Florida CEU's for Sysmex educational opportunities.
2. Your site's zip code.
3. Your CRC Site ID.
 - a. There is only one CRC ID per site. This is used by every individual in your lab who registers for CRC access.
 - b. Your CRC Site ID was sent to your Lab Manager or other primary contact by email or mail when your instrument was purchased.
 - c. If you cannot find your site ID, go to:
<https://www.sysmex.com/us/en//Pages/Account-Maintenance.aspx> and click "Find my CRC ID or contact us at crc@sysmex.com. Please allow one business day for a response.

Next, determine whether you have previously created a profile for Sysmex Webinars at www.sysmex.com/us or with Sysmex *Insight*[™]. If you have previously created a profile, you only need to update your account information.

Updating your Account Information

1. Log in at www.sysmex.com/us using your email address and password.
2. Click on Account Information at the bottom of the left-hand menu.
3. Enter your CRC Site ID in the CRC ID field of the Customer Information form.
4. You are now registered with the CRC and you will have access to instrument-specific documents in the CRC libraries.

Creating a New Account

If you have not previously registered and created a profile to access Sysmex Webinars, use the following instructions to register with the CRC:

- 1) Go to www.sysmex.com/register using your web browser.
(i.e. Internet Explorer, Net Scape, Fire Fox)
- 2) Enter your **CRC Site ID** and **zip code**. Then click **[Submit]**.

Products Services & Support Education Careers Company Contact Us

Sysmex America > English > Account Maintenance >

Sysmex Customer Registration

CRC ID

Zip Code

[Find My CRC ID](#)

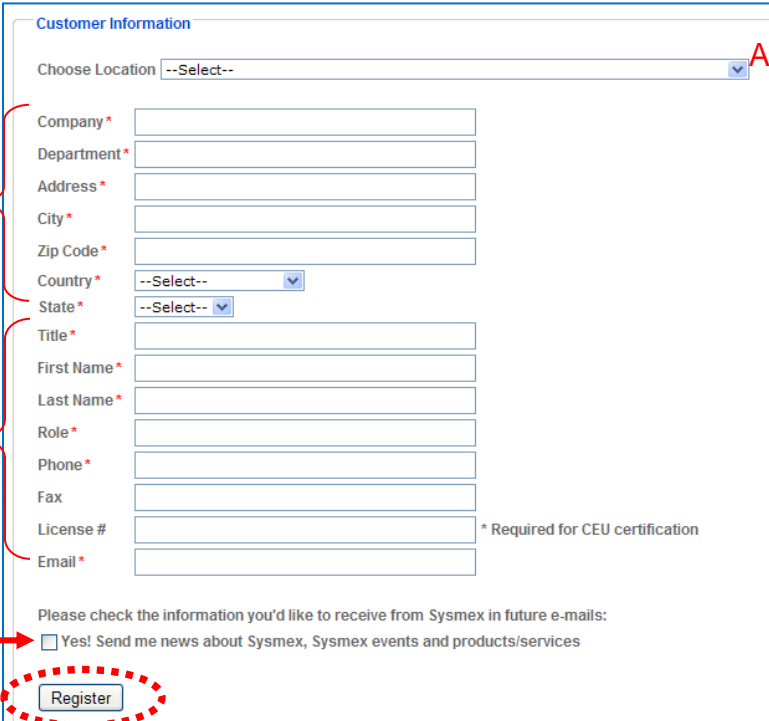
Register and Request My CRC ID

Guest Registration

[Register as a Guest \(Webinar Only\)](#)

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- 3) A) Select your location from the drop-down menu.
B) Verify your lab information.
C) Fill in your user information.
D) Click the check box to opt-in to receive emails containing information on Sysmex products and promotions or leave it blank if you don't wish to receive them, and then click **[Register]**.



The screenshot shows a web form titled "Customer Information". At the top, there is a dropdown menu labeled "Choose Location" with "--Select--" and a downward arrow, marked with a red "A". Below this are several input fields, each with an asterisk indicating they are required: "Company", "Department", "Address", "City", "Zip Code", "Country" (dropdown), "State" (dropdown), "Title", "First Name", "Last Name", "Role", "Phone", "Fax", "License #" (with a note "* Required for CEU certification"), and "Email". A red bracket labeled "B" groups the "Company" through "State" fields. Another red bracket labeled "C" groups the "Title" through "Email" fields. At the bottom, there is a checkbox labeled "Yes! Send me news about Sysmex, Sysmex events and products/services" with a red arrow labeled "D" pointing to it. Below the checkbox is a "Register" button, which is circled with a red dashed line.

- 4) A registration confirmation email containing your temporary password will be sent to the email address on the registration form within a few minutes.

If you have difficulties logging in, please contact us at crc@sysmex.com.